

January 27, 2023

Via Email Only

Gary Widerburg
Commission Administrator
Utah Public Service Commission
Heber M. Wells Building, 4th Floor
160 East 300 South
Salt Lake City, UT 84111
psc@utah.gov

Re: CenturyLink Response to Docket No: 22-049-63, Formal Complaint of Roger G. Terry

Dear Mr. Widerburg:

Attached for filing please find CenturyLink's response to Docket No: 22-049-63, Formal Complaint of Roger G. Terry against CenturyLink.

If you have any questions, please do not hesitate to contact me.

Sincerely,



Max Backlund
Utah Government Affairs Director

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Utah Government Affairs Director
CenturyLink
250 E. 200 S., Suite 1000
Salt Lake City, UT 84111

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

In the Matter of	Docket No. 22-049-63
Formal Complaint of Roger G. Terry against CenturyLink	Response from Qwest Corporation d/b/a CenturyLink QC

Qwest Corporation d/b/a CenturyLink QC ("CenturyLink") has reviewed the formal complaint of Roger G. Terry and conducted maintenance to the facilities that serve the Terry residence. CenturyLink technicians replaced a 100 pair copper aerial terminal that was corroded from moisture damage. The issue was temporarily repaired on January 10th and then a new terminal was installed on January 16th, 2023. The CenturyLink operations team will continue to monitor the issue.

Respectfully submitted this 27th day of January 2023.

CENTURYLINK

By: 
Max Backlund, Utah Bar No. 15463
Utah Government Affairs Director and Attorney
250 E 200 Street, Suite 1000
Salt Lake City, Utah 84111
Tel: 801-389-8506
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CERTIFICATE OF SERVICE

I CERTIFY that on January 27, 2023 a true and correct copy of the foregoing was delivered upon the following as indicated below:

By email:

Roger G. Terry
8816 South 1595 East
Sandy, Utah 84093
terrybears@q.com

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